

## Crit E Interview Transcript

\*\*\*Please note that this was translated from Thai to English so some phrases and sentences have been altered to make more sense in English.

1. **Rikki:** Hi, and I would like to record this interview just to get some feedback on the final product. I know that it may not be perfect and to your absolute satisfaction however I believe that this program can offer some benefit and increase efficiency to what you currently do in the office.
2. **Ms. Gade:** Hi Rikki, from what you've showed me so far I'm very thankful because it seems like I have to do almost no work and that the program does a lot for me. I would also like to thank you for making it google related. As a secretary who isn't amazing with technology making this a google based application is definitely easier for me. I was very surprised about the automated email I feel like this feature really stood out to me. As a reminder that the form has made it very easy for me to keep track of the amount of requests.
3. **Rikki:** Ah, yes it is my duty as the programmer to make sure that every part of my program suits my client to the best fit. I'm glad you liked it. However, I would like to apologize for my program not being able to create any type of password-like feature.
4. **Ms. Gade:** Yeah, I would also feel like some kids who are naughty might fill in the form by themselves and as a secretary I have the responsibility to make sure that no kids skip classes. So I understand that might be a difficulty I might encounter when using this program.
5. **Rikki:** Yes definitely and I would like to apologize once more for it. Another thing is that you may have to delete the tasks manually and again I wasn't quite able to find a solution to that.
6. **Ms. Gade:** I feel like that shouldn't be that much of a problem as someone who is forgetful having me delete it by myself may be beneficial.
7. **Rikki:** Oh, I see however I would feel like there would be a way to implement a better solution to that problem. Anyways I would thank you for taking your time to be my client and helping me guide what features would be the most beneficial for you.

**Word Count:370**