

Interviewer (all Q): Hey again, since we last spoke, I have made final adjustments to the prototype and I am proud to tell you that I was successfully able to make the adjustments. Starting with the payment status, I have created a payment status tab as you can see here which allows you to simply select and update any client's payment status. When it is updated, the date in which the client paid will be taken and stored into the table where it says, "last payment made".

Interviewee (all A): This is way better than what I expected!

Q1: I'm not done yet. In terms of the sessions, I created another tab called "Sessions Status" which is pretty straightforward. You are able to not only select the amount of sessions to add for any selected client, but also remove any sessions in case the client wasn't able to make the payment. Also, as you can see, when sessions are added or removed, the current sessions column in the table also updates according to that number.

A1: Okay, very nice. This is great. Now, regarding the other thing I mentioned which was to search for clients which I would like to select, how would that work?

Q2: Oh right, I almost forgot. When trying to look for the client in which you would like to select, all you have to do is look at the text field towards the top of the screen on the "payment status" and "sessions status" tabs, where it says "search client". Here you are able to simply input the name of the client, and even before you complete writing the name, the results will automatically pop up in the table and all clients without those letters in their name will disappear, making it easier for you to isolate the desired client.

A2: Impressive, I like this a lot.

Q3: And one more main thing. If we navigate to the email body, we can see a button that says "Upload Text File". Now what this does, is it opens something like a "finder" in mac which I know you use, that lets you open any text document that you would like. I have designed some simple template ones which you can see, and when we open any file, it simply pastes all the text into the email body. Instead of having to draft multiple emails, you are now able to do it with a click of a button.

A3: Honestly I don't know what to say. When I start using this program, it will save me at least 80% of the time that it took me before. I feel like it would be rude of me to ask for more things at this point. I'm proud to be your client and I appreciate you doing this very much.

Q4: Of course, and thank you for being so clear and straightforward with me. Your desires were clear which made it easier to visualize everything before the implementation stage. I know this is a lot all at once but one more thing, I was able to add a calendar just like you requested. You can now simply just select the date joined using a popup calendar option, as well as choose the day of today which is displayed right below it once opened. I was thinking of implementing a

help tab just in case you weren't sure about anything but then evaluated that it's not really necessary.

A4: I agree, I think that it isn't necessary and it's quite similar to existing programs like the email tab, but rather more fitting for the way in which I will utilize.

Q5: One last feature which I would like to show is this cool little sound feature. When using the "Send Email" button, if the email was successfully sent, a little swoosh sound is played. Here, listen to this.

A5: That's awesome man. Honestly that makes it more appealing and satisfying to work with. I'm looking forward to integrating this program into the way that I manage my clients, and I say that seriously.

Q6: Glad to hear that! So finally, are there any improvements you would like to recommend?

A6: Personally, I feel like the colors and programs look a little bit old and less futuristic. The design could have a little more color or personalized designs which would make it more appealing to the eye. Using it every day it is important that you like the looks and design of the program.

Q7: Totally, I agree. The application that I utilized for the design doesn't offer a diverse selection for design. Anything else?

A7: Yes actually, one thing that I think would be great is if you could download or be able to save all the data within the tables into an excel spreadsheet or google sheets. This will allow me to send it to my tax assistant and let her take care of it.

Q8: That's a great idea and would be really efficient. I appreciate you taking the time and hope you will be satisfied with the final program.