

Interviewer (all Q): Hey there, It's good to see you again and speak about the progress made so far on the program which I have designed. Since we last spoke, I have created a prototype in order to provide you with a visual representation of the program and how it might work.

Interviewee (all A): Great! Let's take a look.

Q1: Here we have a client tab, where client information can be inputted by you including their first name, last name, date joined, occupation (teacher/student), age, and email address just like you asked. Now, looking at the right, we can see a table where all clients that are inputted, will be represented in their own row.

A1: That's amazing, wow! I really like the way in which this is going to all work. One thing that would be nice is having a little calendar popup when trying to pick the date joined. If I could just select a date rather than having to input it myself, it would make it a lot easier.

Q2: Oh for sure I totally agree. We could totally make something like that work. Is there anything else in this page that you would like to see differently?

A2: To be honest, Not really. Tell me more about that email tab I see up there.

Q3: Great! So when looking at the design, you have the input for the recipient address, email subject, and the email body. It works just like gmail and the client which you want it sent to, can be selected via the table on the right based on whether they have paid or not. Specifically on this tab, what additional features would you like to see or would you like to change anything?

A3: I see, I see. Instead of having a drop down to pick the recipient, I think it would be cool if I could just search for a client and it would be represented on the table. It would be simpler to select from there.

Q4: Great Idea! I think that would be a lot better too. Also, I was thinking that instead of having to rewrite the email body every time an email is sent, you could have an existing document to paste onto that text area.

A4: I think that would be amazing. I didn't even know that was a thing.

Q5: Yeah, we can make that work. Is there anything that you would like to see in addition to what exists in this prototype?

A5: Well, ideally I would be able to update client statuses regarding the amount of sessions they have, and their payment status. Based on that information, I can send emails to the groups of people which haven't paid, as well as those who added sessions. If I could update their status and the amount of sessions they have on this program, that would work really well. Other than that, it looks better than I thought it would.

Q6: I see what you're getting at, I could totally try and make something like that work. I'll happily integrate these features into my program and get back to you with the final version of the program which will hopefully decrease your time spent on these as well as have a more secure way of keeping track of this information.