

Section 2:

Second Interview: (December 29, 2020)

Me: Hi, it's great to speak with you again!

Client: Same here, how is it going?

Me: Everything is great! I'm looking forward to hearing from you about the pictures of the prototype that I sent over. Do you have any comments? Anything that you thought was good, bad or unnecessary?

Client: Awesome, I thought that it was really good, overall really simple to use and it seems like it's gonna get the job done. If anything, I'd say that the program could use more complexity because it seems a bit too simple, and sometimes too simple is too complicated if you know what I mean. I think you should try to add some more features for timing so delay between each action and comment or follow in order to avoid action blocks on the accounts.

Me: That sounds like a good suggestion, what I can do is have it delay for a random amount of time after every action, and what you can do as the user is choose the bounds for the delay. Is there anything else you would suggest? Or do you have a question about anything in the program?

Client: Yeah, I actually wasn't too sure what the section titles 'Cookie Converter' was about.

Me: Alright, so this section is for logging in to your instagram account, there will be instructions for you to follow which will make the process easier.

Client: Alright but would it be possible that I could just be asked to log in to instagram and then it will automatically get that piece of data?

Me: Actually yes, I could just do that which will make this whole process easier and maybe more intuitive for you.

Client: Ok, thanks. So the blueprint of it all looks good and I'm excited to use it. I just have a few questions about possible features you could maybe add.

Me: Sure, what feature were you thinking of having?

Client: Well, I want to be able to run the bot either until or I stop it, or just tell it until when to run, so something like that would be good. And, maybe do that for the scraper too.

Me: Ok, I can add that as a feature. Anything else you were thinking about?

Client: Sure, would it be also possible for me to see all the users I've commented on and how many users I've scraped?

Me: Of course, I can add in some tables to display this.

Client: Great, I have nothing further to ask.

Me: Awesome! Thank you for taking the time to do this, I appreciate your input on the initial design, and I'll get back to you shortly with all the updates.

Client: Okay, sounds good, thank you!