Interview 3: Transcript

Interviewer: So, before this interview, we went over the program. Are there any errors or faults that you found?

Client: Well, first, thank you for demonstrating and allowing me to enter some sample trips. I wish I had some real trip information at my fingertips so I didn't have to make up information, but that's fine, at least I see how it's working. I also see that you have added the field to account for the number of travelers. Like I said last time, for future planning purposes, when I look at a hotel for a certain dollar amount, I like to know how many people are included in the trip, so this one small field is actually very helpful for future budgeting purposes. And I see you have also added the field called other, you always have to have the "other" field, so anything that doesn't conform to a predefined category, we can still properly accounted for.

One thing, if I could make a recommendation, is that you don't have enough categories, maybe I wasn't clear when I asked for preset categories, but one term called "Travel" is too broad. Airfare is travel, rental car is travel, if I drive my own vehicle gasoline and tolls are travel, parking is travel, there are many different types of travel expenses, and I'd like to account for them individually, not as a whole. As a whole, yes it's helpful, but individually, then I can do it better for future budgeting purposes. As of now, this one broad category of travel simply allows for me to account for how much I've spent, but not very helpful in budgeting and planning for future trip expenses, so I wish that you could, later on, add more. And the standard categories include airfare, rental cars, parking, taxi, although nowadays its Uber, Grab, Lyft, so you have these different things, otherwise, I'd have to enter them in the "Other" field, which is doable, but it's so much easier if you already have them available for me to select so I don't have to type in all those words.

Interviewer: So just having more specific and narrowed down types.

Client: Yeah, that would be helpful.

And I like the basic trip information because I can actually see if anyone is going to a future similar location, what I should anticipate in the expenses based on prior costs entered.

Interview: Thank you for the feedback, I can definitely still continue to make improvements.

Client: That'd be great, thank you.