

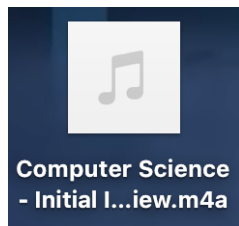
## Appendix 1

### Interview 1

Important points from the initial interview with Mr. Seksan Manee (my client)

- Introduction about IA
  - Asking if he is willing to work with me or not
    - Mr. Manee agrees
- Job
  - What do you do at your job
    - Mr. Manee works in an office and does programming, managing resources (i.e computer parts), and graphic design
  - How long do you do your job
    - Mr. Manee works in the office five days a week and usually starts in the morning and finishes at around 5:00 or 6:00 pm
- Passions
  - What do you like to do in your free time
    - Mr. Manee loves to play sports, program, and most of all play games
    - Mr. Manee's favorite video game is League of Legends
- Daily life
  - What does your schedule look like?
    - When Mr. Manee comes home from work, he will either continue working, go play sports with his friends, and
    - play League of Legends
  - How long do you spend doing things you enjoy?
    - Mr. Manee usually plays League of Legends until he wants to sleep after finishing all of his work; on average, around 1-2 hours of gaming each night
- Problems
  - What problems occur in your everyday life?
    - Mr. Manee - Time management; sometimes he plays video games until late and then finishes his work where he would then sleep late because of unfinished work<sub>1</sub>.
    - Furthermore, Mr. Manee also finds it hard to play League of Legends when he needs to go to various different websites like twitter, guide and tutorial websites, and the developer blog for League of Legends<sub>2</sub>.
  - How often does this problem occur?

- Mr. Manee - Occurs around 1-2 times a week but some weeks more than others
- Finding information about League of Legends is difficult every time he wants to find information to help with his gameplay or finding out what has changed in the game
- Apps/Solutions
  - Can an application help you?
    - If so, what does the application have to be like?
      - Mr. Manee would want an application that would help him with both time management and helping him improve his gaming experience. Furthermore, Mr. Manee would also like a way to access news easily without having to visit multiple sources<sub>3</sub>.



*Screenshot 1: Initial Interview  
Screenshot*