

First Interview (Appendix 1) Transcript Excerpts

1:23 - 1:39 (Reference 1)

Client (C): "What I try to do is match the kids, probably the only thing I do that the kids struggle to do is match the tutors and tutees for what I feel would be a good match."

2:00 - 2:19 (Reference 6)

C: "...With the aid of the program.. Probably the easiest thing to have for matching would be to have some coding system where the days and times available would match..."

4:00 - 4:20 (Reference 4)

Developer (D): "...Tutees andTutors will be matched based on different factors"

C: "The factors being?"

D: "The Time"

C: "The day, subjects they want to be tutored in."

7:00- 7:41 (Reference 5)

D: "You just put the data in for tutee and you get a ranking for who might be the best person based on several factors."

C: "Yeah. That would probably be really accurate and of course I'll look at it and see if it works or not. But yea that would give me the immediate information and it would be pretty spot on..."

8:05 - 8:16 (Reference 2)

D: "And Currently it's being tracked in excel?"

C: "Yes, I can include you on that then you can take a look at it and build it anyway you want and I will have two things to look at"

8:35 - 8:55 (Reference 3)

D: "I know it would be much easier if you could just download the excel data and get it back out."

C: "Okay (nods), So can I just the document with the viewing rights."