Appendix 5A: Final Official Meeting (Discussion of the Product) Summarized Transcription

Not included in the word count

After introductory conversation...

Section 1

Interviewer: So you told me that you watched the (manual) video, have you tried running the program?

Client: Yep, I played around the bit. All your coding is working, anything I would recommend if somebody wants to pick this up in the future is to just do more polishing around the user interface with it.

Section 2

Interviewer: So in what way, specifically?

Client: So a couple things I noticed is that I would have some rules and places that the information being put in is in the correct format. For example, you asked the user to put in Year/Month/Day, but the user can in fact type in the opposite way. If they are not inputting the data in the correct data, it would be good to give a warning to say incorrect date format, for example.

Interviewer: Alright yes.

Section 3

Client: Yes and I noticed that I could type in student information multiple times, so then they are replicated. So there is a data management page to fix that, but I think some way to overwrite that in the beginning would be helpful

Section 4

Client: Oh yeah, I guess just a thought would be that if there is some way to roll over season to season, because I don't want to lose any information, maybe I want to go back a few years later to check, so maybe an export feature would be nice.

Section 5

Interview: You mean like in excel file?

Client: Yes, excel file or spreadsheets to store past data. You export all the data and it cleans it off ready to start a new reason.

Interviewer: Okay

Section 6

Interviewer: Are there any minor issues you have noticed such as the loading was too long, the textfield is too small.

Client: No I felt the speed was all fine. You like all other products, I think the coding is good, but it just can be more polished.

Section 7

Client: And just to note again, just a feature telling anything I input is a clean data in the beginning would be fine. You like passport numbers and dates etc. **Interviewer:** Yes I understood.

Section 8

Interviewer: Oh yes, I would like to ask about one feature. If you go to the query page, how do you find the upload image feature? Do you like it?

Client: Yes, yes. I think that works fine

Interviewer: Yes I size the frame so it fits the actual passport copy page.

Client: Yes I like that feature. I think it is a good idea to have it there.

Section 9

Client: Yes, so, as I said like I think you achieved a lot of what you were looking to do. And just a little things like getting your data format and other things I mentioned.